

# Dr. Bridgette M. Hester, Ph.D.

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## **Career Summary**

I am a dedicated Human Services Professional with over nine years of experience in ground and online college instruction, social services, mental health, and seven years employment in corporate America. Additionally, I am the founder and president of Hubble Foundation, a local non-profit organization that advocates for telecommunication and other elevated technicians. I have expertise in data collection, statistical analysis, college level instruction, family preservation, social service delivery, fundraising, and crisis management. I also have extensive knowledge of payroll and accounts receivables and payable, organization management, all Widows software, & human resources policy.

## **Education**

PhD in Human Services, Walden University, Minneapolis, MN (2013)

MA in Experimental Psychology, University of Alabama in Huntsville, Huntsville, AL (2007)

BS in Psychology, Georgia State University, Atlanta, GA (2004) ~ ~ *Cum Laude*

AAS in Psychology, Clayton State University, Morrow, GA (2001)

## **Nonprofit Experience**

### Competencies

- Opened and currently operating Hubble Foundation since March 2012
- Have raised a total of \$100,000 over three years for Hubble Foundation.
- Grant Writing
- Daily operating and accounting of managed and donated funds

## **Instruction, Research, & Office Administration**

### Competencies:

- College Level Instruction in Sociology, Psychology, Human Services, Influence and Motivation, & Research Design and Statistics (*ground and online*)
- Grant Writing
- File and Data Management
- Excellent Written and Verbal Communication
- Data Collection
- Program Analysis
- Design and Development of Customized Surveys
- Project Management
- Technical Writing
- Data Base Creation
- Knowledge of Theory and Practice in Counseling (sexual assault, family crisis intervention, drug counseling)
- Understanding of
- Psychological Research
- Statistical Analysis
- Grant and Proposal Review.
- In-Service Programming for Staff
- Relationship Building

### Social Service Accomplishments:

- Exceeded preservation and reunification goals each year from 2004 to 2006 (90% success rate in family preservation; 95% success rate in reunification services).
- Consistently earn high ratings in customer service quality surveys (DHR workers and family reporting)
- Conducted intensive Outpatient Program (IOP) for the substance abuse division of Mountain Lakes

### Research & Corporate Administration Accomplishments:

- Developed and designed customized surveys for client engagements including writing questions, administering the measure, monitoring the data collection, as well as analyze and interpret the results.
- Technical writing through graduate program for two presentations at conference in New York
- Co-authored article in manuscript in Journal of Accident Analysis and Prevention.
- Presented at the 1<sup>st</sup> Annual Psychology Undergraduate Research Conference in Atlanta on research of at-risk adolescent
- Acted as program level team coordinator.
- Organized and communicated new filing and tracking systems for accounting, worker's compensation, and DOT and FAA regulations.
- Designed and piloted a customized payroll system and trained employees on how to use the system.
- Managed accounting and billing finances and amortizations for regional executive for Eastern seaboard.
- Presented monthly financials, workers compensation reports, DOT, FAA, EEOC, HIPPA documents, and payroll and HR reports to operations manager and regional VP.

## **Work History**

**Self Employed – President Hubble Foundation, Grant, AL (February 2012-present)**

**Adjunct Professor – Strayer University – Human Services (April 2013 to present)**

**Family Options/Dept. of Human Resources, Guntersville, AL (March 2006-February 2012)**

Family Specialist/Social Worker

**Mtn. Lakes Behavioral Healthcare, Guntersville, AL (August 2004- March 2006)**

Geriatric Specialist

**Cognisa Transportation, Atlanta, GA (February 1997- August 2004)**

Payroll Specialist Manager

Administrative Assistant / Human Resources Assistant

Regional AP & AR Coordinator

## **Community Contributions:**

- Developed and implemented a fund-raising event that garnered over \$17,000 for St. Jude's Research Hospital (2004 & 2005).
- United Way Volunteer of the Year, Atlanta, South Region (2004)

## **Computer Expertise:**

- Microsoft Office, Project, and desktop publishing tools.
- Web Based conference tools such as WebEx.
- SPSS
- Insurance billing software

## **References:**

Dr. Greg Hickman, Walden University

Dr. George Ayers, Walden University

Dr. Keith Langner, Strayer University, and Pastor

## **SUMMARY OF QUALIFICATIONS**

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I am an energetic individual seeking an educator position with an institution that promotes students and faculty to grow and enhance lives through education. I hold a PhD in Human Services with over 6 years of experience in social services and mental health, and seven years in corporate America. I have expertise in study design, data collection & cleaning, grant writing, family preservation, social service delivery, and crisis intervention management. I also have extensive knowledge of statistics, organization management, human resources policy, trends analysis, payroll, and accounts receivables and payable.

President and Founder, Hubble Foundation, Grant, AL

Adjunct Professor, University of Phoenix, Birmingham, AL

Social Service Case Worker, State of Alabama, Department of Human Resources, Marshall County AL

Geriatric Specialist, Mountain Lakes Behavioral Healthcare

## EDUCATION

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Ph.D., *Human Services, Department, Counseling and Social Service, Specialization, Family Strategies and Interventions*, Walden University, 2013

M.A., *Experimental Psychology*, University of Alabama in Huntsville, 2007

B.A., *General Psychology*, Georgia State University, 2000

## ADJUNCT & PROFESSIONAL EXPERIENCE – ADJUNCT EXPERIENCE

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Strayer University, April 2013 to Present (Adjunct Professor)

**Psychology 100 & 300 level**

**Sociology 100 & 300 level**

University of Phoenix, April 2012 – Present (Adjunct Professor)

**Technology in Human Services**

**Advocacy and Mediation**

**Research Statistics**

**Research Design**

Graduate Research Assistant, Department of Psychology, University of Alabama in Huntsville, 2006-2007

## PUBLICATIONS (STUDENTS NAMES IN BOLD TYPE)

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Dodson, J.E., Anderson, E.A., Franklin, C., **Mason, B.A.**, & Edwards, J.D., Utley, D. & Leonard, (2006). Age, Performance, and Attitudes Regarding Mandatory Driver-License Testing. Presented at the Annual Meeting of the Association for Psychological Science. New York, NY.

Edwards, J.D., Dodson, J.E., Anderson, E.A., Newberry, J., **Mason, B.A.**, Franklin, C., Leonard, K.M., & Utley, D. (2006). DRIVINGHEALTH® Inventory performance and self-perceptions among older drivers. Presented at the Annual Meeting of the Association for Psychological Science. New York, NY.

Edwards, J.D., Leonard, K.M., Dodson, J., Bradley, S., Lunsman, M., Myers, C.A., **Hubble, B.M.** (2007). Acceptability and validity of older driver screening with the DRIVINGHEALTH® Inventory. *Accident Analysis and Prevention*, 40, 1157-1163.

## REFEREED JOURNAL ARTICLES UNDER REVIEW

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None at this time.

## JOURNAL ARTICLES IN PROGRESS

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Atop the Tower:

## BOOKS IN PROGRESS

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GodWink – On the Wings of Butterflies - 2011

## OTHER PRODUCTS/MATERIALS

Several Articles for Above Ground Level:

- OSHA Summary Data Exploration
- On the Road Again
- Invisible Danger
- Being Trained *Doesn't* Make you a "Tower Hand"
- Silly Boys....Tower Work is for Women (Too)

## REVIEWER EXPERIENCE

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Reviewer of Manuscript ID CFSW-05-11-0071, entitled "Parenting while Homeless: Parenting Stress among Substance-abusing Homeless Mothers and Problem Behaviors of their Children." May 2011.

Reviewer of Manuscript ID CFSW-10-10-0089 entitled "Barriers to collaboration on behalf of children with challenging behaviours: A large qualitative study of five constituent groups." for Child & Family Social Work. November 2010.

## SPONSORED RESEARCH INITIATIVES

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None at this time.

## PROFESSIONAL RECOGNITIONS AND HONORS

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United Way Volunteer of the Year, Atlanta, South Region (2004) – Rape Crisis

## MAJOR WORKSHOPS

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National Symposium for Child Abuse and Neglect 2009, Huntsville, AL. National Child Advocacy Center (CAC)

## PROFESSIONAL WORKSHOPS AND SEMINARS

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**10/05/10 through 11/02/10** Group Selection and Preparation Orientation and Meetings 6 through 10, (33 hrs) presented by Brian Lowe (Co-Leader) and Barbara Thompson (Staff)

*Providers receiving training: 15 Staff: 1:*

**10/20/10** Child Welfare training: Social Security Eligibility/disability (2) Presented by Melissa Hill, Social Security Office

*Staff Receiving Training: 30*

**10/25/10** MCFAPA meeting Early Intervention (1) Janet Clark

*Providers receiving training: 5 Staff: 2*

**11/09/10** National Adoption Month mini-conference presented by APAC (4.5)

*Providers receiving training: 1 Staff: 4*

**11/10/10** CPR & 1<sup>st</sup> Aid training presented by Nathaniel Frederick

*Providers receiving training: 12 Staff: 1*

**11/16/10** MCFAPA meeting Water Safety (2 hrs) Presented by Matt Moon

*Providers receiving training: 9 Staff: 1*

**11/2210** MCFAPA meeting APAC (2 hrs) Presented by Kathy Hummel  
*Providers receiving training: 9 Staff: 2*

**01/17/11** MCFAPA meeting (2 hrs) Presented by Judge Liles Burke  
*Providers receiving training: 10 Staff: 2*

**01/21/2011** State QA Meeting and Training (6 hours) Sandy Holmes  
*Staff: 2*

**01/24-28/2011** GPS Leader Certification training (30 Hours) Chris Moody  
*Providers receiving training: 1 Staff: 1*

**01/26/2011** Child Welfare Overview Training (1 hour) presented by Diane Duboise  
DHR Board Members

**02/01-2/2011** PRT Summit/Casey Foundation presented by Dr. Page Walley  
*Providers receiving training: Staff: 1*

**02/7-11/2011** GPS Leader Certification training (30 Hours) Chris Moody  
*Providers receiving training: 0 Staff: 1*

**02/09/2011** APS Legal Issues of Guardian and Conservator/Medicaid (6.5 hrs)  
*Providers receiving training: 0 Staff: 2*

**02/09/2011** Progressive Discipline/LET's presented by Richard Midkiff DHR Field Administration  
*Staff: 2*

**02/10/2011** Interagency Council/Kelly's Rainbow Coalition against Domestic Violence (1 hour) presented by Yonnie Beam

**02/14-18/2011** FACTS Training (40 hours) Presented by State Office  
*Staff:1*

**02/15/2011** Family Support Work Training (1.5 hours) Presented by DHR staff and NACC staff  
*Providers receiving training: 16*

**02/22/2011 through 05/03/2011** Group Selection and Preparation Orientation and Meetings 6 through 10, (33 hrs)  
presented by Brian Lowe (Co-Leader) and Jennifer Floyd (Staff)  
*Providers receiving training: 15 Staff:*

**02/24/11** CPR and First Aid Training Class presented by Nathaniel Frederick  
*Providers receiving training: 8*

**02/21/11** MCFAPA meeting (2 hrs) Presented by Martha McClendon  
*Providers receiving training: 13 Staff: 2*

**03/08-11/11** ACT TRAINING WEEK 1 (24 hours) Presented by State Office  
*Staff: 1*

**03/17/2011** Interagency Council/ Home Health Information (1 hour) presented by Tara Ambrester APHD Social worker  
*Staff: 1*

**03/17/2011** The Bully, The Bullied and Beyond (6 hours) Esther Williams  
*Staff: 1*

**03/17/2011** TCM Training (8 hours) Presented by State Office

*Staff: 1*

**03/21/2011** ACT TRAINING WEEK 2 (20 hours) presented by State Office

**03/25/2011** CAJA-ADAP Training (3hours) ADAP staff Attorney

*Staff: 1*

**03/28/11** MCFAPA meeting APAC (2 hrs) Presented by Patricia Corbett

*Providers receiving training: 7 Staff: 2*

#### PROFESSIONAL MEMBERSHIPS

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National Association of Professional Women (2012)

Christian Professional Women International (2013)

#### EDITORIAL BOARD MEMBERSHIP

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#### ADDITIONAL PROFESSIONAL ACTIVITIES

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None at this time.